



Lewis-Goetz and Company, Inc.

Belting, Hose and Sealing Solutions Since 1935

P.O. Box 895, Pittsburgh, PA 15230-0895
Tel: (412) 787-2400, (800) 937-9070, Fax: (724) 213-1070

Three Rivers Telecom Consulting
Mr. Kris Macurdy
271 Jefferson Street
Export, PA 15632-9054

Dear Kris:

I am happy to provide this letter to you to let you know how much we appreciate the work you have done for us in organizing and optimizing our communications services. Over the past year, your efforts have served to reduce our telecom expenses by roughly \$70,000 annually. The amount of time you have saved us, both directly and indirectly, by cleaning up and managing our telecom services is immeasurable.

With almost 50 locations, Lewis-Goetz has more than doubled its size in the past 2 years. It has been extremely important to have you involved in implementing the changes to our communications systems and services. This includes the project support you provided for the offices in Chicago, Richmond, St. Louis, New Jersey, Utah and Florida.

It's also good to know that anyone in our organization can look to you when there is a problem with a service or invoice from a provider and that you will get it resolved quickly. You have demonstrated numerous times the value of your service by identifying billing errors and getting the providers to issues credits.

As Lewis-Goetz continues to grow, so does the complexity of our telecommunications services. It's comforting to know that we have you as a trusted advisor with the right skills, experience and tools to manage our costs and services.

I highly recommend Three Rivers Telecom Consulting as a knowledgeable, professional and effective telecommunications consulting firm that delivers service and value beyond compare.

Sincerely,

Doreen Smith
Accounting Coordinator